

# Instant Insurance and Entertainment Production Coverage

## I. SUMMARY

Designed and developed for an Insurance Platform to serve film producers, rental houses, production companies, and creative professionals needing fast, reliable entertainment and equipment insurance coverage.



#### II. PROBLEM STATEMENT

The entertainment and production industry struggled with slow, manual insurance processes, complex coverage needs, cost sensitivity, and fragmented workflows—resulting in delays, lost business, and poor claims experiences.

#### III. TECHNOLOGIES USED

- Web Platform: C#, ASP.Net MVC, Rest API, SQL Server, HTML5, CSS3, jQury
- Quote Engine: Custom-built algorithms to instantly calculate risk-adjusted premiums.
- Payment Systems: Integrated secure, PCI-compliant payment gateways for smooth transactions.
- Document Automation: Generated policy certificates and documents instantly with electronic delivery.
- Customer Relationship: CRM tools embedded or integrated for seamless customer tracking and support.



#### IV. OUR APPROACH

- Instant Online Quoting & Purchasing: Built a proprietary quoting engine for real-time estimates with streamlined applications and instant policy issuance.
- Tailored Insurance Products: Designed sector-specific coverage for films, rentals, events, and production needs with instant document delivery.
- User-Centric Platform: Delivered an intuitive web interface with integrated customer support and responsive mobile access.
- Simplified Claims Handling: Enabled guided claims filing and transparent communication tools for faster resolution.

## **V. KEY FEATURES**

- Instant quotes with configurable risk parameters
- Online applications and automated policy certificates
- Flexible coverage from short-term to annual policies
- Dedicated claims support integrated into the platform
- Secure cloud infrastructure for sensitive client data



#### VI. CHALLENGES FACED

- Capturing nuanced coverage requirements
- Balancing instant pricing with actuarial accuracy
- Building user trust through seamless digital experiences
- Designing efficient, empathetic claims support

# VII. OUTCOME/RESULT

- The platform emerged as a leading provider of instant, reliable entertainment insurance, transforming a traditionally slow industry.
- Reduced turnaround times for quotes and policies
- Expanded customer base with strong market positioning
- High client satisfaction and trust through responsive service
- Enabled sustainable business growth in the entertainment insurance niche"

